

**Table 1.**

<b>Element</b>	<b>SHARE items</b>
<b>S (ENV): (Supportive environment)</b>	<ul style="list-style-type: none"><li>Preventing a telephone from ringing</li><li>Attending to the patient politely</li><li>Taking sufficient time</li><li>Setting up a supportive environment for the interview</li><li>Not becoming irritated with the patient</li><li>Looking in the patient's eyes and face</li></ul>
<b>H (HOW): (How to deliver the bad news)</b>	<ul style="list-style-type: none"><li>Conveying that family members may attend</li><li>Using actual images and test data</li><li>Confirming the patient's recognition of the disease</li><li>Answering the patient's questions fully</li><li>Confirming the patient's understanding of technical terms</li><li>Speaking in a forthright, easily understood manner</li><li>Checking to see whether the pace of communication is appropriate</li><li>Checking to see that the patient understands the message</li><li>Encouraging the patient to ask questions</li><li>Summarizing the main point of the message</li></ul>
<b>A (ADD): (Additional information)</b>	<ul style="list-style-type: none"><li>Providing information on services and support</li><li>Discussing the patient's everyday life and work in the future</li></ul>
<b>RE (EMP): (Reassurance and Emotional support)</b>	<ul style="list-style-type: none"><li>Using words that soothe the patient</li><li>Explaining what the patient can hope for</li><li>Assuming responsibility for the patient's care until the end</li><li>Choosing words that support the patient's feelings</li><li>Considering not only the patient but also the family</li><li>Accepting the patient's expression of emotion</li><li>Explaining in a way that incorporates hope</li></ul>

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**Table 2.**

Characteristics	Mean±SD	Median (Range)	n (%)
Age (years) <sup>a</sup>	37.0±7.7	36 (23–69)	
Clinical experience (years) <sup>b</sup>	13.2±7.3	11 (0–37)	
Sex (male) <sup>c</sup>			746 (55.5%)
Occupation <sup>d</sup>			
Physical therapist			790 (58.9%)
Occupational therapist			405 (30.2%)
Speech therapist			147 (11.0%)
Affiliated with cancer medical treatment cooperation-based hospital <sup>e</sup>			673 (51.0%)
Number of patients treated in a day <sup>f</sup>	12.2±4.3	12.0 (0–50)	
Number of cancer patients treated in a day <sup>g</sup>	3.6±3.4	2.5 (0–24)	
AQ-S score	65.0±7.6	65 (37–92)	
Confidence in communication skills (SHARE score)	175.4±30.7	177 (59–250)	
Difficulty in communication (0–100 numerical rating scale score)	63.5±22.4	70 (0–100)	
Distribution of difficulty in communication (0–100 numerical rating scale score)			
0–30			181 (13.5%)
40–60			446 (33.2%)
70–100			716 (53.3%)
GHQ-12 score	4.6±2.6	5 (0–12)	
Number of patients with GHQ-12 score ≥ 4			890 (66.3%)

n=1343, <sup>a</sup>n = 1338, <sup>b</sup>n = 1336, <sup>c</sup>n = 1341, <sup>d</sup>n = 1342, <sup>e</sup>n = 1319, <sup>f</sup>n = 1329, <sup>g</sup>n = 1312